

# Outpatient Care Coordination Solution

## FDP Product Privacy Notice

<b>Name of Product</b>	<b>Outpatient Care Coordination Solution (CCS)</b>
<b>Broad Description of Product</b>	<p>NHS Trusts use the information to improve their wait-list times and provide you with the best care within the most appropriate timeframe in relation to the outpatient care you are being provided by the hospital.</p> <p>The relevant healthcare information used in this system is collected within the trusts and utilised to identify the actions that the Trust can take to accelerate your care pathway. Only healthcare professionals and appropriate support staff will have access to your information to provide you with care.</p>
<b>Use Case</b>	Elective Care
<b>Controllers who use this Product</b>	The following NHS Trusts are using this Product: Salisbury Foundation NHS Trust

**The purpose for processing your personal data**

	<p>Data that is processed by this Product may include about an</p> <ul style="list-style-type: none"> <li>name</li> <li>Address including postcode</li> <li>date of birth or age</li> <li>gender</li> <li>biological sex</li> <li>NHS number or hospital record number</li> <li>telephone number</li> <li>email address</li> <li>health information, including information about your symptoms, diagnosis and treatment.</li> <li>race or ethnicity</li> </ul> <p>Staff Data</p> <ul style="list-style-type: none"> <li>Name</li> <li>Email Address</li> <li>Role / Profession</li> <li>Planned Absence Information</li> </ul>
<p><b>Legal grounds for processing personal data in FDP and sharing it (if applicable)</b></p>	<p><b>Processing personal data in FDP</b></p> <p>The processing of personal data by the Controllers for the purposes identified above is to provide you with individual care.</p> <p>This is permitted under the following legal grounds in UK GDPR:</p> <p><b>UK GDPR</b></p> <p><b>Public Task</b> - <i>Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’.</i></p> <p><b>Health Care</b> - <i>Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...’</i></p> <p><b>Confidential Data</b></p> <p>The Personal Data processed for the purposes above is also Confidential Data.</p> <p>As the NHS Trust are processing your Confidential Data to provide you with individual care, they are relying on your implied consent.</p>
<p><b>Who is Processing your Personal</b></p>	<p>The Data Platform Contractor, Palantir Technologies UK, LTD is a processor for this Product.</p>

**Data on behalf of the Controller**

No Personal Data is being processed by the PET Contractor IQVIA LTD, who is not a Processor for this Product.

**Who your data is shared with**

**Staff**

Health care professionals who are providing direct care and support staff who need to administer your care journey.

**Other organisations**

Personal data will not be shared with any other organisations  
Aggregate data will be shared via reports to the local Integrated Care

