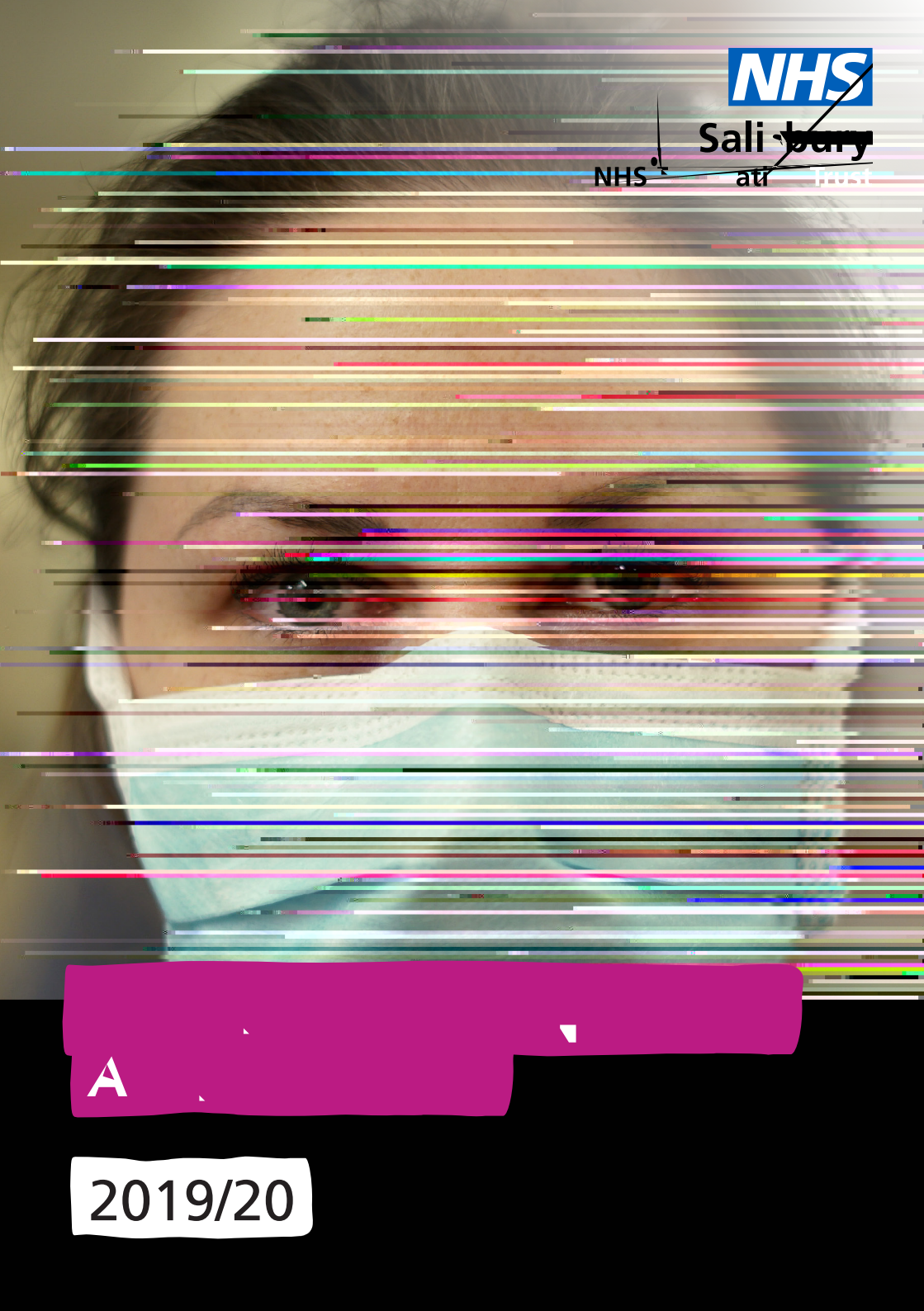

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2019/20

243 Wessex Field Hospital, part of the Army Reserve Medical Services, carried out demonstrations on the hospital's green. The event was free and open to the public, providing people with the chance to understand the extraordinary work medics do, often under □re or in the toughest of conditions. It was a great way to bring some of the celebrations taking place in the city to the hospital, for staff, patients and visitors to learn from and enjoy.

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2020

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We quickly had to plan and adjust to delivering our services in a completely new environment. There has been an overwhelming outpouring of support for our hospital and staff, as well as local NHS services and our partners in other key services, for which we are very grateful. It's motivated and inspired us in this challenging time. During the hospital's response to COVID-19 we've had to learn to work in different ways which staff have achieved through re-skilling, reorganising and innovating.

Throughout, patient safety and the quality of care have remained our top priorities, building on our 'Good' CQC rating received in March 2019.

Major projects such as our theatres improvement plan and the progression of our estates masterplan will allow us to increase our capacity to provide planned and elective care in greater volumes when the pressure of the pandemic becomes more stable.

We have welcomed many new staff to work at the Trust. We have been particularly successful in recruiting nursing staff through an international campaign, and continued to have signi□cant interest in working for the Trust through our Health Care Assistant recruitment events.

Our hospital embraces equality and diversity which is why, working together with Diversity Champions we have supported the development of staff networks – including BAME, LGBT, Disability, Women and EU citizens.

Our Trust Apprenticeship Programme increased signi□cantly in the last year. We are working with 13 different training providers to deliver 19 different apprenticeships with many more available when required.

The actions and hard work of the hospital teams and our partners have allowed us to continue to deliver levels of performance that often achieve levels that are in the top 10 nationally, when compared to other hospitals across the NHS.

The Trust has built ooeppatio r6wr

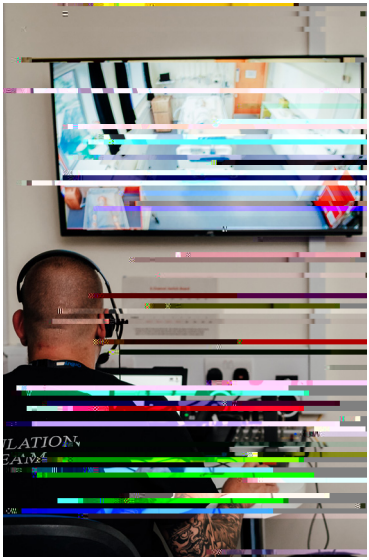
The Trust's regional spinal centre reorganised two wards, previously known as Avon and Tamar, into one ward, Longford Ward. The new ward was of□cially opened by Lord Radnor in November 2019.

Alongside the ward recon□guration a new patient lounge, the Silver Room, and a new mini gym, both funded by the Stars Appeal, were opened, in response to patients' feedback.

The Trust re-launched its state-of-the-art Simulation Suite after a total refurbishment. One of only a few facilities in the country, the Simulation Suite provides clinical staff with a realistic space in which to learn new techniques and practice existing ones.

Using leading-edge audio and visual technology the suite provides an immersive training experience, so that hospital staff can train and practice different clinical scenarios under real-life conditions, in a completely safe environment.

With these new and improved facilities, the hospital is able to host regional training events for other hospitals and allied health providers within the local area. Funding for the Simulation Suite refurbishment was provided by Health Education England.



The cardiology department re□tted one of the Cath Labs, where cardiology investigations and treatments take place, with the very latest diagnostic imaging equipment.

201 -20

0.1%
of patients were seen within four hours in our Emergency Department

We delivered
2 0,000
outpatient attendances

We provided care for a population of approximately
2/0,000

1. %
of patients have started their treatment within 18 weeks of being referred
total waiting list:
1 , 2

1/. %
of discharges were completed before 12:00

Our overall staff vacancy rate was
1.21%

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